Oklahoma City 2018
11TH ANNUAL SUMMIT
ON PERFORMANCE MANAGEMENT EXCELLENCE
September 4 - 6, 2018 • Skirvin Hilton Hotel

Conference Agenda-at-a-Glance

Attend presentations and participate in Roundtable Discussions around topics such as:

- Process improvement using Lean and Six Sigma in government
- Comprehensive Statewide Needs Assessment for Pre-ETS – an Evaluation (Capstone project)
- Post-High School Outcomes for Transition Students in Illinois
- Turning Customer Satisfaction Into Quality Improvement
- Building a Data Attitude Through Data Visualization
- Prioritizing Accessibility in Oklahoma's Workforce System (presented by Labor/Workforce representatives and VR representatives)
- Examples of VR Program Uses of the online VR Evaluation Coach
- Customer Process: Keeping Consumer Voice in the Process
- Work Based Learning Experiences: Models and Early Lessons
- Re-engineering VR for the 21st Century
- Demonstration of Indiana's Web Portal For Entering Vendor Client Data
- Return On Investment – Virginia and Maryland Results

Tuesday, September 4, 2018

10:00 am - 6:00 pm	Registration/Sign-In
1:00 - 1:30 pm	Blessing Ceremony by Native American Representative
1:30 - 5:30 pm	WINTAC (Workforce Innovation Training and Technical Assistance Center) Presentations
2:30 - 4:30 pm	PEQA Advanced Workshop

Wednesday, September 5

7:30 - 8:30 am	Registration and Sign-In
8:30 - 6:00 pm	Poster Sessions
8:00 - 8:30 am	Welcome to Oklahoma: The Significance of Native American Ceremonial Attire
8:30 -10:00 am	Keynote: Panel Presentation by Oklahoma WIOA Core Partners - Shared Services and Partnerships
10:00 - 10:30 am	Break – Networking
10:30 - 11:45 am	Conference Presentations
11:45 am - 1:00 pm	Lunch
1:00 - 2:15 pm	Plenary Sessions – Rehabilitation Services Administration Staff Presentations
2:30 - 3:30 pm	Roundtable Conversations
3:45 - 5:00 pm	Conference Presentations

Thursday, September 6

7:30 - 8:30 am	Registration and Information
7:30 am - 1 pm	Poster Sessions
8:00 - 9:30 am	Plenary Sessions –

- Portland, Maine: Summit/PEQA Conference 2019
- Summit Navigators Report
- Keynote: Elizabeth Jennings, "Hope: A Strategy"

9:30 - 10:00 am	Break
10:30 - 11:30 am	Roundtable Conversations
11:30 am - 1 pm	VR Evaluation Coach – Panel Presentation by Mathematica Policy Research and VR programs
1:15 - 2:45 pm	Conference Presentations
3:00 - 4 pm	Wrap-up and Goodbye

Agenda Updates and Registration Information: vrsummitconference.org