



Summit Conference 2019: PEQA-TAC Advanced Workshops

Wednesday, September 4, 2019

1:00 pm - 2:15 pm | Massachusetts

Reviewing Low-cost Methods of Program Evaluation with a Goal of Adoption and Use of Data

Terry Donovan, PEQA-TAC, University of Wisconsin-Stout Vocational Rehabilitation Institute; Cayte Anderson, University of Wisconsin-Madison, University of Wisconsin-Stout Vocational Rehabilitation Institute

Part A: Interactive discussion of low-cost, no-cost approaches to program evaluation and data analysis, including exploration of Microsoft products (Excel, Power BI, pivot tables) and others. Bring your own laptop and/or please be willing to share. **Part B:** Interactive discussion of methods and approaches to presenting evaluation information in ways that lead to adoption and use of the data. Exercises and templates for participants to develop persuasive arguments will be provided.

2:45 - 4:00 pm | Massachusetts

Quality Assurance – Do I Feel Assured?

Terry Donovan, PEQA-TAC, University of Wisconsin-Stout Vocational Rehabilitation Institute; Cayte Anderson, University of Wisconsin-Madison, University of Wisconsin-Stout Vocational Rehabilitation Institute

Learn a model and process for quality assurance in vocational rehabilitation agencies. Attendees will consider examples at each step in the process, including policies and procedures, criteria for selecting cases for review, expected outcomes, evaluation of the process, and quality assurance principles. Discussion will include: How do we qualify the work we do? What are the quality criteria we use? Facilitators will share a brief review of quality assurance definitions and models of quality assurance values and parameters used by selected states.